

2027 WARRANTY GUIDE

Gas, Hybrid & Plug-In Hybrid Vehicles

TOYOTA

SAFETY PRECAUTIONS FOR HYBRID AND PLUG-IN HYBRID VEHICLES

Your Toyota Hybrid and Plug-in Hybrid vehicles have both high-voltage DC and AC systems as well as a 12-volt system. Both DC and AC high voltage are very dangerous and can cause personal injury, severe burns, electric shock and even fatal injury.

To avoid personal injury, please follow all caution labels attached to high-voltage parts. Do not touch or attempt to remove or replace any high-voltage (orange-colored) wiring and connectors. Do not touch the service plug (orange service plug or green interlock plug). The service plug location is detailed in the *Owner's Manual* for the particular model.

If an accident occurs, do not touch any high-voltage wiring, connectors or parts such as the inverter unit or high-voltage hybrid vehicle battery assembly (traction battery assembly).

Do not touch the potassium hydroxide electrolyte that might spill or leak from the high-voltage hybrid battery (traction battery) as the result of an accident. If potassium hydroxide electrolyte gets on your skin or in your eyes, neutralize it immediately with a saturated boric acid solution (ratio: 80 grams boric acid to two liters water). Seek immediate medical attention.

If a vehicle fire occurs, extinguish it with a Class D powder-type fire extinguisher.

Toyota recommends having maintenance and repairs for your Toyota vehicle performed by an authorized Toyota dealership. To locate your nearest authorized Toyota dealership, contact the Toyota Brand Engagement Center at (800) 331-4331 or log on to www.toyota.com.

WELCOME TO THE TOYOTA FAMILY

Thank you for purchasing a Toyota vehicle. We know you have many options when considering which vehicle to buy, and we appreciate your decision to select Toyota.

We want you to enjoy owning your Toyota as much as you enjoy driving it. This digital guide is designed to help. Here you'll find information on Toyota's warranty coverage.

For more information about our vehicles, our company or the products and services available for your vehicle, please visit Toyota's official website, www.toyota.com.

We wish you many miles of safe and pleasurable driving, and we look forward to serving you in the years ahead. Welcome to the Toyota family!

Version: 9/14/26

JUMP TO SECTION

1 INTRODUCTION

Satisfaction Down the Road — PAGE 5
If You Need Assistance — PAGE 6
The Immobilizer Key — PAGE 9
Transportation Assistance — PAGE 11

2 YOUR WARRANTIES IN DETAIL

General Warranty Provisions — PAGE 13
New Vehicle Limited Warranty — PAGE 18
Emissions Warranty Coverage Information — PAGE 25
Tire Limited Warranty — PAGE 26

3 YOUR RESPONSIBILITIES

Operation and Maintenance — PAGE 30
Obtaining Warranty Service — PAGE 33

FIND IT ONLINE

Create a free My Toyota account or update your contact information and vehicle ownership status.

Your vehicle's VIN will be required to start the update process.

- Access *Owner's Manuals* and Maintenance Guides
- View Your Vehicle's Service History
- Explore How-to videos and more

REGISTER/UPDATE

2027 WARRANTY GUIDE

1 INTRODUCTION



INTRO 1-1

SATISFACTION DOWN THE ROAD

At Toyota, our top priority is always our customers. We know your Toyota is an important part of your life and something you depend on every day. That's why we're dedicated to building products of the highest quality and reliability.

Our excellent warranty coverage is evidence that we stand behind the quality of our vehicles. We're confident — as you should be — that your Toyota will provide you with many years of enjoyable driving.

To further demonstrate our commitment to our customers' satisfaction, occasionally we may establish a special policy adjustment to pay for specific repairs that are no longer covered by warranty. When we establish such a policy adjustment, we mail details to all applicable owners we have on record.

We want to help you avoid unexpected service costs, so Toyota offers convenient prepaid maintenance programs like Toyota Auto Care and Toyota Care Plus. These plans are designed to fit a variety of needs and give you added peace of mind. Toyota Financial Services also offers a prepaid maintenance option through its vehicle service agreements. Your dealership team will be happy to help you find the plan that's just right for you.

Our goal is for every Toyota customer to enjoy outstanding quality, dependability and peace of mind throughout their ownership experience. We want you to be a satisfied member of the Toyota family for many miles to come.

This digital guide describes the terms of Toyota warranty coverage as well as general owner responsibilities.

All information in this digital guide is the latest available at the time of publication and is subject to change without notice.

INTRO 1-2

IF YOU NEED ASSISTANCE

Both Toyota and your Toyota dealer are dedicated to serving your automotive needs. Your complete satisfaction is our first priority. Should you have a problem or concern — either during or after the warranty period — please take the following steps to ensure the quickest possible response:

Step 1

Discuss the situation with a dealership manager, such as the service manager or customer relations manager. In most cases, a satisfactory solution can be reached at this step.

Step 2

If the dealership does not address your concern to your satisfaction, call the Toyota Brand Engagement Center at (800) 331-4331.

Please have the following information ready when you call:

- Your Toyota's vehicle identification number (located on the driver's side corner of the dashboard, under the windshield)
- Current mileage on your vehicle
- Name of your Toyota dealership

A Toyota customer relations representative will assist you in working with the dealership to find a satisfactory solution.

Step 3

If your concern has still not been resolved to your satisfaction, Toyota offers additional assistance through the Dispute Settlement Program, a dispute resolution program administered by the National Center for Dispute Settlement. The purpose of the Dispute Settlement Program is to resolve disputes through arbitration — a process by which two parties authorize an independent third party to hear and resolve a dispute. The program is informal and free of charge.

To request that your case be reviewed through the program, complete the customer claim form in the *Owner's Warranty Rights Notification* booklet (found in your glove box) and mail it to:

National Center for Dispute Settlement
P.O. Box 515284
Dallas, TX 75251-5284

To initiate arbitration, you must complete an NCDS customer claim form and mail it to NCDS. To request a form, call NCDS at (800) 777-8119 or obtain a copy at www.ncdsusa.org. When you call, please have your vehicle identification number the current mileage on your Toyota and the names of your selling and servicing dealerships.

California residents: Toyota offers assistance through an informal dispute settlement program called the California Dispute Settlement Program (CDSP). A brochure about the program is found in your glove box. For additional information, call the Toyota Brand Engagement Center at (800) 331-4331. You may also contact the CDSP directly at (888) 300-6237.

Failure to use the CDSP may affect your rights and remedies under California's "Lemon Laws." This information about the Dispute Settlement Programs is correct as of the date of printing. However, the programs may be changed without notice. For the most current information about the programs, call the Toyota Brand Engagement Center at (800) 331-4331.

INTRO 1-3

THE IMMOBILIZER KEY

THE NEW WORLD OF ANTI-THEFT TECHNOLOGY

This Toyota vehicle may be equipped with an electronic "immobilizer" anti-theft system. When the key is inserted into the ignition switch, it transmits an electronic code to an immobilizer computer. The engine will only start if the code in the key matches the code in the immobilizer. If the code does not match, the immobilizer disables the ignition and fuel systems. While an exact physical copy of the key will open the door and allow retrieval of items locked in the vehicle, it won't start the vehicle unless the key has the same code as the immobilizer.

SECURITY

For security purposes, access to key codes and service procedures for electronically registering replacement keys is restricted. Only a Toyota dealer or certain bonded/registered independent locksmiths can generate replacement keys.

REPLACING THE KEY

Upon purchase, each vehicle should have two master keys and an aluminum tag with a key code imprinted on it. To generate a fully functional replacement key (one that will both open the doors and start the engine), one of the master keys is required. To make a key that will open the door for retrieval of items locked inside the vehicle, the aluminum key-code tag can be used. If a master

key or the aluminum key-code tag is not available, a Toyota dealer or certain registered locksmiths can obtain the key code from a restricted-access database. These businesses can also access a service utility to reprogram the immobilizer if all registered master keys have been lost. If a Toyota dealer is not available, please refer to www.aloa.org to find a bonded/registered locksmith who performs high-security key service.

KEEPING THE KEY SAFE

Replacing an immobilizer key may be costly. It is advisable to keep a spare master key and the aluminum key-code tag in a safe place. If you record the key code in more than one place, do not record it in a way that can be easily identified and associated with the vehicle. It is wise to keep a copy of the key code outside of the vehicle. If the vehicle was delivered with less than two keys and the aluminum key-code tag, consider having the Toyota dealer or a qualified independent automotive locksmith make a duplicate key before you need it.

INTRO 1-4

TRANSPORTATION ASSISTANCE

We realize that your confidence in the quality and reliability of our products was a key factor in your decision to buy a Toyota. We also know how disruptive the loss of transportation can be to your daily routine. That's why we're pleased to offer you the benefits of our Transportation Assistance Policy.

Under this policy, you are eligible for transportation assistance if your Toyota must be kept overnight for warranty-covered repairs. The policy applies when your vehicle must be kept overnight for any of the following reasons:

- The warranty repairs will take longer than one day to complete.
- The warrantable condition requires extensive diagnosis.
- The parts needed for the warranty repairs are not readily available and your vehicle is inoperative or unsafe to drive.

The policy does not apply when warranty repairs can be completed in one day but the vehicle must be kept overnight due to dealer or owner scheduling conflicts. The Transportation Assistance Policy applies for the duration of the New Vehicle Limited Warranty. The policy applies to all 2027 model-year Toyotas sold and serviced by authorized Toyota dealerships in the mainland United States and Alaska. For further details, please consult your Toyota dealer.

2027 WARRANTY GUIDE

2 YOUR WARRANTIES IN DETAIL

TOYOTA

YWID 2-1

GENERAL WARRANTY PROVISIONS

Who Is the Warrantor

The warrantor for these limited warranties is Toyota Motor Sales, U.S.A., Inc. ("Toyota"), a California corporation, P.O. Box 259003, Plano, TX 75025-9003.

Which Vehicles Are Covered

These warranties apply to all 2027 model-year gas, hybrid and plug-in hybrid vehicles distributed by Toyota that are originally sold by an authorized dealer in the United States and normally operated or touring in the United States, U.S. territories or Canada. Warranty coverage is automatically transferred at no cost to subsequent vehicle owners.

Important: You must use the Dispute Settlement Program (or, in California, the CDSP) before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act (the "Act"). However, if you choose to pursue rights and remedies not created by the Act, you are not required to use the Dispute Settlement Program (CDSP). You may also be required to use the Dispute Settlement Program or CDSP before seeking remedies under the "Lemon Laws" of your state. Please check the appropriate page of the *Owner's Warranty Rights Notification* booklet for additional information and the requirements applicable to your state.

Multiple Warranty Conditions

This digital guide contains warranty terms and conditions that may vary depending on the part covered. A warranty for specific parts or systems, such as the Powertrain Warranty or Emission Performance Warranty, is governed by the coverage set forth in that warranty as well as the General Warranty Provisions.

When Warranty Begins

The warranty period begins on the vehicle's in-service date, which is the first date the vehicle is either delivered to an ultimate purchaser, leased or used as a company car or demonstrator.

Repairs Made at No Charge

Repairs and adjustments covered by these warranties are made at no charge for parts and labor.

Parts Replacement

Any needed parts replacement will be made using new or remanufactured parts. The decision whether a part should be repaired or replaced will be made by the servicing Toyota dealership and/or Toyota. Parts scheduled to be replaced as required maintenance are warranted until their first replacement only.

Informal Dispute Settlement Program

Toyota offers assistance through an informal dispute settlement program called the **Dispute Settlement Program**. This program is administered by an independent third party:

National Center for Dispute Settlement
P.O. Box 515284
Dallas, TX 75251-5284

Further information about this program can be found in this digital guide and the *Owner's Warranty Rights Notification* booklet.

California residents: Toyota offers assistance through an informal dispute settlement program called the California Dispute Settlement Program (CDSP). A brochure about the program is found in your glove box. For additional information, call the Toyota Brand Engagement Center at (800) 331-4331. You may also contact the CDSP directly at (888) 300-6237. Failure to use the CDSP may affect your rights and remedies under California's "Lemon Laws."

Limitations

The performance of necessary repairs and adjustments is the exclusive remedy under these warranties or any implied warranties. Toyota does not authorize any person to create or it any other obligation or liability in connection with

this vehicle. **Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of these written warranties.** Some states do not allow restrictions on how long an implied warranty lasts, so this limitation may not apply to you.

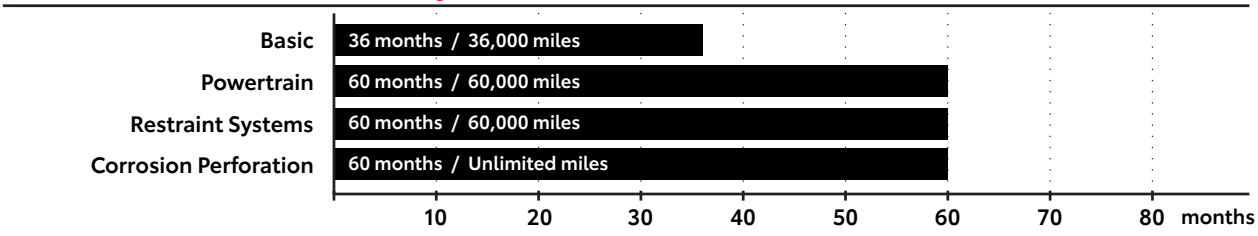
Your Rights Under State Law

These warranties give you specific legal rights. You may also have other rights that vary from state to state.

WARRANTY COVERAGE AT A GLANCE

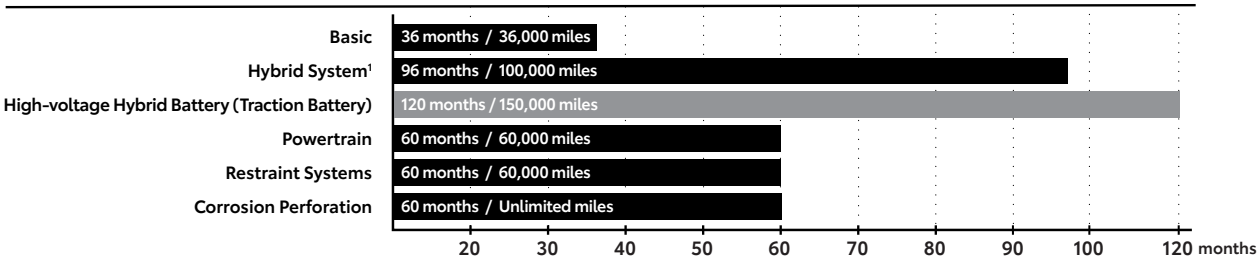
GAS MODELS

New Vehicle Limited Warranty



HYBRID AND PLUG-IN HYBRID MODELS

New Vehicle Limited Warranty



[1] Exception of the High-voltage Hybrid Battery (Traction Battery) Warranty coverage of 10 years/150,000 miles, whichever occurs first.

For details about your emission warranty, check the **Emission Warranty Coverage Information** section in this guide, or ACCESS SITE to view your vehicle's Emission Guide.

YWID 2-2

NEW VEHICLE LIMITED WARRANTY

WHAT IS COVERED AND HOW LONG

Basic Warranty

This warranty covers repairs and adjustments needed to correct defects in materials or workmanship of any part supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

Coverage is for 36 months or 36,000 miles, whichever occurs first, with the exception of air conditioning recharge, wheel alignment and wheel balancing, which are covered for 12 months or 12,000 miles*, whichever occurs first.

Powertrain Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of any component listed below and supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

Coverage is for 60 months or 60,000 miles, whichever occurs first.

Engine

Cylinder block and head and all internal parts, timing gears and gaskets, timing chain/belt and cover, flywheel, valve covers, oil pan, oil pump, engine mounts, turbocharger† housing and all internal parts, supercharger† housing and all internal parts, intake and exhaust manifolds, engine control computer, water pump, fuel pump, seals and gaskets.

* For vehicles registered in the state of New York, the coverage is extended to 24 months or 18,000 miles due to New York "lemon law" legislation.
†Applicable when vehicle is equipped with Turbocharger/Supercharger.

Transmission/Transaxle/Motor/Generator

Case and all internal parts, torque converter, clutch cover, transmission/transaxle mounts, transfer case and all internal parts, engine control computer, seals and gaskets.

Front-Wheel-Drive System

Final drive housing and all internal parts, axle shafts, drive shafts, constant velocity joints, front hub and bearings, seals and gaskets.

Rear-Wheel-Drive System

Axle housing and all internal parts, propeller shafts, U-joints, axle shafts, drive shafts, bearings, supports, seals and gaskets.

Restraint Systems Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of any seatbelt or airbag system supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

Coverage is for 60 months or 60,000 miles, whichever occurs first.

For vehicles sold and registered in the state of Kansas, the warranty for seatbelts and related components is 10 years, regardless of mileage.

Corrosion Perforation Warranty

This warranty covers repair or replacement of any original body panel that develops perforation from corrosion (rust-through), subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

Coverage is for 60 months, regardless of mileage.

For information on how to protect your vehicle from corrosion, refer to sections related to maintenance and care in the *Owner's Manual*.

Hybrid System Warranty†

This warranty covers repairs needed to correct defects in materials or workmanship of the components listed here and supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

The Toyota Hybrid Warranty is in effect for 8 years or 100,000 miles from the vehicle's in-service date, whichever occurs first for the following components:

- Hybrid battery control module (battery voltage sensor)
- Hybrid control module (power management control module)
- Inverter with converter
- Motor control (including Inverter)*

High-voltage Hybrid Battery (Traction Battery) Warranty†

This warranty covers repairs needed to correct defects in materials or workmanship of the components listed here and supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on PAGES 21–24.

The Toyota High-voltage Hybrid Battery (Traction Battery) Warranty is in effect for 10 years or 150,000 miles from the vehicle's in-service date, whichever occurs first.

† Applicable to Hybrid and Plug-in Hybrid models only.
* Depending on vehicle configuration.

Towing

When your vehicle is inoperable due to failure of a warranted part, towing service to the nearest authorized Toyota dealership is covered.

WHAT IS NOT COVERED

This warranty does not cover damage or failures resulting directly from any of the following:

- Neglecting to follow appropriate vehicle usage, incorrect charging procedure or use of an incompatible charging device that results in a battery capacity reduction
- Fire, accidents or theft
- Abuse or negligence
- Misuse — for example, racing or overloading
- Improper repairs
- Alteration or tampering, including installation of non-Genuine Toyota Accessories
- Lack of or improper maintenance, including use of fluids and fuel other than those specified in the *Owner's Manual*
- Installation of parts that are not Toyota Genuine Parts
- Airborne chemicals, tree sap, road debris (including stone chips), rail dust, salt, hail, floods, wind storms, lightning and other environmental conditions
- Water contamination
- Participation in High Performance Driving Events (HPDE), including events sponsored by Toyota or affiliates, or recreational track/off-highway use does not specifically limit/exclude warranty coverage under the New Vehicle Limited Warranty. However, damage to the vehicle or components that occurs as a result of abuse or misuse of the vehicle

while participating in an HPDE/track event, or off-road use is NOT covered.

- Participating in competitive motorsports events may involve conditions that could exceed the expected and reasonable operation range or durability of some vehicle components. Wear or damage from such use is NOT covered as part of the New Vehicle Limited Warranty.

This warranty also does not cover the following:

Tires

Tires are covered by a separate warranty provided by the tire manufacturer. See PAGE 26.

Normal Wear and Tear

Noise, vibration, cosmetic conditions and other deterioration caused by normal wear and tear.

Gradual Capacity Reduction of Traction Battery (High-voltage Hybrid Battery [Traction Battery] / Lithium-ion Battery)

Lithium-ion battery capacity (the ability to hold a charge) gradually reduces with time and use. This is a natural characteristic of lithium-ion batteries. The extent at which capacity is reduce changes drastically depending on the environment (ambient temperature, etc.) and usage conditions such as how the vehicle is driven and how the lithium-ion battery is charged. Reduction of lithium-ion battery capacity is NOT covered under warranty. In order to lessen the possibility of capacity reduction, follow the directions listed in the *Owner's Manual* under "Capacity Reduction of the Hybrid Battery (Traction Battery)."

Maintenance Expense

Normal maintenance services such as:

- Engine tune-ups
- Replacement of fluids and filters
- Lubrication
- Cleaning and polishing
- Replacement of spark plugs and fuses
- Replacement of worn wiper blades, brake pads/linings and clutch linings

Vehicles with Altered Odometer

Failure of a vehicle on which the odometer has been altered so that actual vehicle mileage cannot be readily determined.

Salvage or Total-Loss Vehicles

Any vehicle that has ever been branded as salvage, total loss, true mileage unknown or similar title under any state's law or has ever been declared a "total loss" or equivalent by a financial institution or insurer, such as by payment for a claim in lieu of repairs because the cost of repairs exceeded the cash value of the vehicle. This exclusion does not apply to the emission control warranties, including Emission Control Warranty Enhancements or any open Safety Recalls/SSCs/LSCs.

Software Updates

Software updates made available for download by owners directly, either on a complimentary basis or for a fee, as determined by Toyota in its sole discretion. This exclusion does not apply to the emission control warranties.

Incidental Damages

Incidental or consequential damages associated with a vehicle failure. Such damages include but are not limited to inconvenience; the cost of transportation, telephone calls and lodging; the loss of personal or commercial property; and the loss of pay or revenue.

DISCLAIMER OF EXTRA EXPENSES AND DAMAGES

The performance of necessary repairs and adjustments is the exclusive remedy under this warranty or any implied warranty. Toyota does not authorize any person to create for it any other obligation or liability in connection with this vehicle. Toyota shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty. Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this written warranty, except in states where this limitation is not allowed.

DISPUTE RESOLUTION

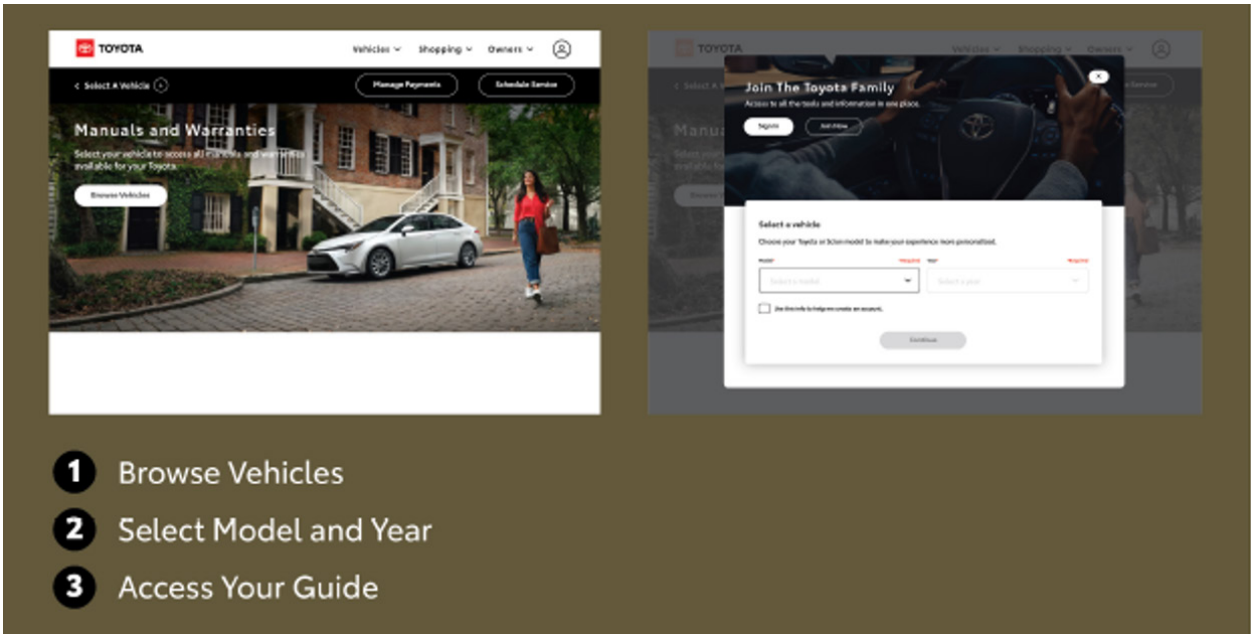
If a dispute arises regarding your warranty coverage, please follow the steps described under "If You Need Assistance" on PAGE 6. Please note that you must use the Dispute Settlement Program (or, in California, the CDSP) before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act. You may also be required to use the Dispute Settlement Program or CDSP before seeking remedies under the "Lemon Laws" of your state. Please check the appropriate page of the Owner's Warranty Rights Notification booklet (located in your glove box) for the requirements applicable to your state.

YWID 2-3

Emissions Warranty Coverage Information

To access the Emissions Warranty Information for your model, please use the link provided below or QR code and then select the desired model/year.

Scan or Tap to **ACCESS SITE**



Warranty Information

Your Vehicle | Warranties

Warranty Guide Gas, Hybrid, Plug-in Hybrid Vehicles	Your Vehicle Emissions Warranty	Your Vehicle Maintenance Guide
View PDF	View PDF	View PDF

OBTAINING WARRANTY SERVICE

All tires supplied as original equipment on new Toyota vehicles are warranted by the individual tire manufacturer only, and not Toyota. Coverages by individual tire manufacturers may vary.

The terms of the tire manufacturers' warranty can be obtained from the tire manufacturers' websites. If you wish to obtain a hard copy of the tire warranty terms, please contact the tire manufacturer directly.

ORIGINAL EQUIPMENT TIRE MANUFACTURERS

BF Goodrich/Michelin North America
P.O. Box 19001
Greenville, SC 29062
BF Goodrich: (877) 788-8899
Michelin: (800) 847-3435
www.bfgoodrichtires.com
www.michelinman.com

Bridgestone/Firestone
200 4th Avenue South
Nashville, TN 37201
Bridgestone: (800) 847-3272
Firestone: (800) 356-4644
www.bridgestone.com
www.firestonetire.com

Continental Tire of North America
1830 Macmillan Park Drive
Fort Mill, SC 29707
(800) 847-3349
www.continentaltire.com

Dunlop Tires/Goodyear Tire and Rubber Co.
1144 East Market Street
Akron, OH 44316
(800) 321-2136
www.dunloptires.com
www.goodyear.com

Falken Tire Corporation/Sumitomo Rubber North America, Inc.
8656 Haven Avenue
Rancho Cucamonga, CA 91730
(800) 723-2553
www.falkentire.com

Hankook Tire America Corporation
333 Commerce Street, Suite 600
Nashville, TN 37201
(800) 426-5665
www.hankooktire.com

Kenda Tire
7095 Americana Parkway
Reynoldsburg, OH 43068
(866) 536-3287
www.kendatire.com

Maxxis International – USA
545 Old Peachtree Road
Suwanee, GA 30024
(800) 462-9947
www.maxxis.com

Nitto Tire U.S.A. Inc.
P. O. Box 5000
Costa Mesa, CA 92628
(888) 529-8200
www.nittotire.com

Pirelli Tire LLC
100 Pirelli Drive
Rome, GA 30161
(800) 747-3554
www.pirelli.com

Toyo Tire U.S.A Corporation
P.O. Box 6052
Cypress, CA 90630
(800) 442-8696
www.toyotires.com

Yokohama Tire Corporation
1 MacArthur Place, Suite 800
Santa Ana, CA 92707
(800) 722-9888
www.yokohamatire.com

2027 WARRANTY GUIDE

3 YOUR RESPONSIBILITIES

TOYOTA

RESP 3-1

OPERATION AND MAINTENANCE

GENERAL INFORMATION

You are responsible for ensuring that your Toyota is operated and maintained according to the instructions in the *Owner's Manual* and the specific maintenance guide for your vehicle.

You should keep detailed records of vehicle maintenance, since under some circumstances they may be required for warranty coverage. These records should include date of service, mileage at time of service and a description of service performed and/or parts installed. If you sell your vehicle, you should give your maintenance records to the new owner.

Toyota will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failure caused by lack of proper maintenance is not covered under warranty.

WHERE TO GO FOR MAINTENANCE

You may have maintenance performed on your vehicle by any qualified person or facility. However, Toyota recommends having maintenance performed by an authorized Toyota dealership.

Toyota dealership technicians are specially trained to maintain and repair Toyota vehicles. They stay current on the latest service information through Toyota technical bulletins, service

publications and training courses. Many are also certified through the Toyota Certification Program, which involves a series of rigorous written examinations. Feel free to ask any Toyota dealership to show you their technicians' credentials.

You can be confident you're getting the best possible service for your vehicle when you take it to a Toyota dealership.

REPLACEMENT PARTS

Warranty coverage is not dependent upon the use of any particular brand of replacement parts. However, Toyota recommends using only Toyota Genuine Parts when you need to replace a part on your vehicle. Like all Toyota products, Toyota Genuine Parts are built to the highest standards of quality, durability and performance. They are also designed to fit your vehicle's exact specifications.

Your Toyota dealership maintains an extensive inventory of Toyota Genuine Parts to meet your vehicle service needs. And because it is linked electronically to Toyota's Parts Distribution Centers, the dealership has quick access to any parts it may not have in stock. Toyota Genuine Parts are covered by their own warranty (see your dealer for details) or the remainder of any applicable New Vehicle Limited Warranty, whichever is longer. **Parts that are not Toyota Genuine Parts, or any damage or failures resulting from their use, are not covered by any Toyota warranty.**

Parts associated with vehicle maintenance services are warranted for 12 months or 12,500 miles from the vehicle's in-service date or the first applicable scheduled maintenance, whichever occurs first.

If the failure of a warranted part caused damage to a part that is no longer covered by the Vehicle Limited Warranty, the non-warranted part will be replaced free of charge.

RESP 3-2

OBTAINING WARRANTY SERVICE

BY GEOGRAPHIC REGION

In the United States, U.S. Territories, Canada and Mexico

To obtain warranty service in the United States, U.S. territories, Canada or Mexico, take your vehicle to an authorized Toyota dealership. If your vehicle cannot be driven, contact your nearest Toyota dealership for towing assistance. You do not have to pay for towing to the nearest Toyota dealership if your vehicle is inoperable due to failure of a warranted part.

Outside the United States, U.S. Territories, Canada and Mexico

If you are using your vehicle outside the United States, U.S. territories, Canada and Mexico and need warranty service, contact a local Toyota dealership. Please note, however, that your vehicle may not be repaired free of charge because the local Toyota distributor may have no obligation to provide warranty service for your vehicle, and/or your vehicle may not comply with local regulatory or environmental requirements. If you require assistance while outside the United States, please contact our Brand Engagement Center at 800-331-4331.

EMERGENCY REPAIRS

If your vehicle is inoperable or unsafe to drive and there is no Toyota dealership reasonably available to make repairs, you may perform the repairs yourself or have them performed by another automotive service provider. Toyota will reimburse you for any of the repairs that are covered by warranty. To receive reimbursement, present to an authorized Toyota dealership your paid repair invoices and any parts that were removed from the vehicle. You will be reimbursed for warranted parts at the manufacturer's suggested retail price and warranted labor at a geographically appropriate hourly rate multiplied by Toyota's recommended time allowance for the repair.

If your vehicle requires emergency repair, Toyota assumes no liability for subsequent failures caused by improper repairs or the use of parts that are not Toyota Genuine Parts unless you have the vehicle properly repaired in a timely manner. To ensure that warranty coverage remains intact, have your vehicle inspected by an authorized Toyota dealership as soon as possible after an emergency repair.